



# Arab Travel & Tourism

Qatar | UK | Türkiye

Corporate Profile 2025

[www.arabtravelqa.com](http://www.arabtravelqa.com)





**Arab Travel & Tourism**, an IATA approved Travel Company started in the year 2015 in Qatar Travel Market with a vision to become a foremost regional performer through professional and dynamic approach and to serve all type of customers with cherished services for their travel needs and day-to-day work environment, providing all travel related services equipped with sophisticated and latest Information Technology to assure our clients the superior standard of service.



**Objective** is to position Arab Travel & Tourism as an established Travel Company offers trustworthy & memorable service to all our customers where they can enjoy the personalized services to its best.

**Mission** to ensure the whole satisfaction and rich travel experience for all our customers through the matchless and customized services.

**Vision** To become a foremost regional performer with professional and dynamic approach to the travel desires of the customers, and to create a unique identity in the travel industry.





It is my great pleasure to introduce Arab Travel & Tourism W.L.L to you, in The State of Qatar , equipped with qualified and reliable team, available **24 X 7**.

I am also happy to mention that we have fulfilled our objectives to position Arab Travel & Tourism as an established Travel Company which offers Reliable & Valuable service where the Customers are enjoying the personalized Service to its best.

On behalf of the entire Arab Travel & Tourism team, I thank you for considering us & look forward to hearing a positive response from you on the possibilities for mutual business relation and a fruitful success.

**Fahad Momin Shah**  
Founder & CEO



We believe Arab Travel 's experience will enable it to provide better services to customers in the region. Our principle is to function all services with integrity, hard work and creativity.

- ❖ Deployment of a wide range of practical technology solutions that bring benefits to both our clients, and users.
- ❖ 24 / 7 Customer service
- ❖ Benchmarking to evaluate performance against marketplace.
- ❖ Ability to mitigate and manage costs effectively on behalf of our clients.
- ❖ Proven Account Management Program through high caliber professionals.
- ❖ Strategic supplier negotiations resulting in 'Real Added Value' for the client.
- ❖ Expertise and knowledge in every aspect of the travel industry.





*The market is complex and ever-changing, inclined towards excellence in customer service and technical excellence, where these service skills are vital within the work groups.*

*With these changes also come opportunities which has caught the attention of Arab Travel management to be equipped with - whether be it Airline ticketing, Hotel reservations, Car rentals, Emergency Travel or any Travel related services, Arab Travel office uses sophisticated Information Technology, to provide clients with a superior standard of service.*

*Our diverse list of customers clearly reflects our superior knowledge and understanding of providing travel services to different segments of the market.*

*We believe Arab Travel 's experience will enable it to provide better services to customers in the region. Our principle is to function all services with integrity, hard work and creativity.*



*Arab Travel & Tourism has a history of managing travel services in support of several Customers. We are dedicated in providing the best superior quality service to all customers – whatever their needs may be ; all such procedure is under direct scrutiny and control of our Management.*

*We are organized to attain the highest efficiencies while ensuring quality of service. Our corporate office provides centralized services to support all our contracts and have incorporated the best of both the online and the traditional offline to bring the service, value and choice our customer's desire.*





**SKY Travel , subsidiary of Arab Travel & Tourism for Airline & Travel related representations.**

We are equipped - whether be it Airline GSA, Hotel chains or any Travel related services, for which we have associated with AirlinePros International for fulfilling our vision in serving GSA/PSA & representation of other Travel brands.

*AirlinePros International is an award-winning firm founded and managed by airline professionals. We have been contracted by both Airlines Reporting Corporation (ARC) and International Air Transport Association (IATA) to facilitate airlines access new markets and support their sales & distribution in the respective markets. Our International Management team has over 500 years of collective travel industry experience spanning many nationalities.*



# Hajj – Umrah Services



**Arab Hajj & Umrah** , a division that serves Hajj & Umrah services to the customers by Land & Air and is proud to mention as one among the top 3 agents in Qatar.



Mastering the operations is one of the main goals of Arab Travel .

- ❖ Travel Management
- ❖ Retail Travel
- ❖ Leisure Travel
- ❖ Corporate Travel Services
- ❖ Passenger assistance
- ❖ Hajj & Umrah Services
- ❖ Incentive Travel
- ❖ MICE
- ❖ Consulting
- ❖ Marketing and internal communication
- ❖ Technology
- ❖ B2B
- ❖ B2C





The innate passion for travel that our travel experts possess makes them wonderful advisors and guide to your customers looking for expert guidance while making their travel bookings.

Our uncompromising application of best practices in every aspect of our operation gives you a competitive advantage by allowing you to deliver delightful customer service at a low cost. We have dedicated Multilingual Customer support for flight booking, itinerary modification Hotel reservations and all Travel related services.

We are confident our travel call center staff has what it takes to deliver an excellent service to you.



At Arab Travel, we believe people makes the organization.

We have professionals specialized in various fields of Travel & Holidays and offering clients a wide array of Travel services and solutions.

Our Team can extend the precise requirements you seek from a Travel Management Company. Team will be adequately arranged depending on the nature and workload of each business.

Arab Travel provides all necessary automated reservation , sophisticated systems , communication equipment and related items necessary to conduct operation to fulfill the client's requirements.





## Arab Travel & Tourism

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## Arab Travel & Tourism Limited

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We are at your reach

# Office locations in Qatar



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+974 5999 9241

**Call Centre (24x7)** +974 3089 9444

**Bin Mahmoud** +974 7128 8200

**Bin Omran** +974 3160 0777

**Al Murrah (24 x 7)** +974 7052 6000

**Aziziya** +974 3134 8886

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# Thankyou...



Gratitude

# & looking forward...